

Distribution Date	September 18, 2026
To	PPOC.All
CC	Consortium.RegionalManagers.All; Consortium.SectionDirectors;
CIT Name	CalSAWS Workload Management Bulletin – September 2026

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|--|
| ☒ General
☐ Policy
☐ CW
☐ CF
☐ MC
☐ CMSP
☐ FC/KG/AAP
☐ Child Care
☐ WTW
☐ Other Program(s) _____
☐ BenefitsCal
☐ Customer Correspondence
☐ OCAT
☐ Other _____ | ☐ Reports
☐ Fiscal
☐ Caseload Movement
☐ Management
☐ Batch and Interfaces
☐ Fiscal
☐ GA/GR
☐ Help Desk
☐ Imaging
☐ Security
☐ Task Management
☐ Technical
☐ Training |
|---|--|

Description

Purpose

The purpose of this CIT is to provide Counties with the eighth bulletin in a series supporting the CalSAWS Workload Management effort. The Workload Management Bulletins are designed to communicate upcoming system changes and keep counties informed of activities as they pertain to Workload Management enhancements.

Background

As part of the Organizational Change Management (OCM) efforts supporting Workload Management Phase 1 (SCR CA-293073), and Workload Management Phase 2 (SCRs CA-293075, CA-296462, CA-296514), scheduled for September 2026, monthly bulletins are provided to counties to support awareness and readiness.

Additional Information

Additional communication resources may be made available in advance of implementation to support County readiness.

This bulletin provides updates and resources related to the following:

	• Change impact resource reminders • Upcoming training resources • Post-Release Office Hours County Actions The Workload Management Bulletin should be distributed to County staff as appropriate. Please direct any questions to the Primary or Backup Project Contact and copy your Regional Manager(s).
Primary Project Contact	Araceli Gallardo GallardoA@CalSAWS.org
Backup Project Contact	Dymas Pena PenaD@CalSAWS.org
Attachments	CalSAWS Workload Management Bulletin – September 2026.pdf
Web Portal Link	OR You may also retrieve the CIT document and attachments by following these steps: 1. Hover over the Communications & Resources tab at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2026" folder. 4. Click on the appropriate CIT # folder.