



California Statewide Automated Welfare System

A large, stylized circular graphic on the right side of the page. It consists of several concentric rings in shades of blue and teal, creating a target-like or ripple effect. The word "Design" is centered within this graphic in a white, sans-serif font.

Design

CA-304320

Update PVS Processing Timeframes for CalFresh and CalWORKs Per ACL NO. 26-54

DOCUMENT APPROVAL HISTORY

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DATE	VERSION	REVISION DESCRIPTION	AUTHOR
09/17/2026	1.0	Initial Draft	Makenzie Molina

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CA-304320 Update PVS Processing Timeframes for CalFresh and CalWORKs Per ACL NO. 26-54

1 OVERVIEW

1.1 Current Design

Current guidance requires counties to process CalSAWS Payment Verification System (PVS) matches within 45 calendar days for CalFresh and CalWORKs.

1.2 Requests

Update CalSAWS PVS functionality to comply with the revised R-IEVS processing requirements established by the California Department of Social Services (CDSS). The new ACL changes the CalFresh processing timeframe to 10 calendar days from the run date.

1.3 Overview of Recommendations

1. For PVS records, update the logic on the Workload Status column on the IEVS Abstracts Search page and PVS Summary page to display a new status of 'Backlog - 10 Days' that displays, 10 Days after the Assign Date when the abstract does not have a disposition.
2. For PVS records, update the 'Backlog' status to 'Backlog - 45 Days' on the Workload Status column on the IEVS Abstracts Search page and PVS Summary page.

1.4 Assumptions

1. The Assign Date is used to calculate the number of days until backlog status. This ensures workers have 10 Days and/or 45 Days from assignment to action the PVS abstract.
2. The CalWORKs timeframe remains 45 calendar days.
3. Existing CalSAWS functionality remains unchanged unless specified in this design document.

2 RECOMMENDATIONS

2.1 IEVS Abstracts Search Page

2.1.1 Overview

On the IEVS Abstracts Search page, for PVS records, update the logic on the Workload Status column on the to display a new status of 'Backlog - 10 Days' that displays 10 Days after the Assign Date when the abstract does not have a disposition. Additionally, for PVS records, update the 'Backlog' Workload Status to 'Backlog - 45 Days'.

2.1.2 IEVS Abstracts Search Mockup

IEVS Abstracts Search

* - Indicates required fields

Refine your Search

IEVS Abstract Type: *

All

Organization Level: *

County

Quarter/Year: *

Workload Status:

Backlog

Report Date Range *

Begin Date:

05/01/2026

End Date:

06/30/2026

Search By: *

Organization Level

County: *

San Bernardino

Search

Results per Page: 25

Search

Search Results Summary

Results 1 - 25 of 12309

[1](#)
[2](#)
[3](#)
[4](#)
[5](#)
[6](#)
[7](#)
[8](#)
[9](#)
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Case Number	Case Name	Abstract Type	Run Month	Active on Case	Reviewer Id	Assign Date	Workload Status
0087551	CASE NAME	PVS	06/2026	Yes	36LS39YT01	06/01/2026	Backlog - 10 Days
0108052	CASE NAME	PVS	05/2026	Yes	36LS04ZG01	05/08/2026	Backlog - 45 Days
0128274	CASE NAME	PVS	05/2026	Yes	36LS24YY01	05/08/2026	Backlog - 45 Days
0131349	CASE NAME	PVS	05/2026	Yes	36LS01ZR01	05/08/2026	Backlog - 45 Days
0134450	CASE NAME	PVS	05/2026	Yes	36LS24YY01	05/08/2026	Backlog - 45 Days
0190033	CASE NAME	PVS	06/2026	Yes	36LS08YG01	06/01/2026	Backlog - 10 Days

Figure 2.1.1 – IEVS Abstracts Search

Assume the current date for the mockup is 06/24/2026.

2.1.3 Description of Changes

1. For only "PVS" Abstract Types, make the following changes to the Workload Status:
 - a. Introduce an additional status, "Backlog - 10 Days".
 - i. This status will display for PVS abstracts 10 days after the Assign Date, when no disposition has been added to the abstract.
 1. EX: When the Assign Date is 08/01/2026 and no disposition has been added, the first day the record will display as "Backlog - 10 Days" status is 08/12/2026.

- b. Update the existing "Backlog" status to "Backlog - 45 Days".
 - i. This status will continue to display for PVS abstracts 45 days after the Assign Date, when no disposition has been added to the abstract.
 1. EX: When the Assign Date is 08/01/2026 and no disposition has been added, the first day the record will display as "Backlog - 45 Days" status is 09/16/2026.
 2. Update the IEVS Abstracts Search functionality to return PVS abstracts in "Backlog - 10 Days" and "Backlog - 45 Days" status when 'Backlog' is selected in the Workload Status search field.
 3. **Revised Workload Status Flow for PVS Abstracts:**
 - a. A PVS abstract comes into the system unassigned. It is in **Unassigned** status.
 - b. The PVS abstract gets assigned to a worker. It is in **New** status for 10 days after the Assign Date.
 - c. 10 Days after the assign date, the PVS abstract displays as **Backlog - 10 Days** status.
 - d. 45 Days after the assign date, the PVS abstract displays as **Backlog - 45 Days** status.
 - e. Once a disposition is added (this can be while it is in any status), the disposition status determines the workload status. These will override any of the other statuses:
 - i. When there is at least one disposition in In Review status, the PVS abstract displays as **In Review** status.
 - ii. When all dispositions are in Impact or No Impact status, the PVS abstract displays as **Completed** status.

2.1.4 Page Location

- **Global:** Special Units
- **Local:** IEVS Abstracts
- **Task:** IEVS Abstracts

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

N/A

2.1.7 Accessibility

This page should be assessed for accessibility requirements to meet Accessibility Standards.

2.1.8 Page Usage/Data Volume Impacts

N/A

2.2 PVS Summary Page

2.2.1 Overview

On the PVS Summary page, for PVS records, update the logic on the Workload Status column on the to display a new status of 'Backlog - 10 Days' that displays 10 Days after the Assign Date when the abstract does not have a disposition. Additionally, for PVS records, update the 'Backlog' Workload Status to 'Backlog - 45 Days'.

2.2.2 PVS Summary Mockup

PVS Summary

Display From: To: [View](#)

Search Results Summary Results 1 - 4 of 4

Recipient Name	SSN - Last 4	Run Date	Income Type	Workload Status
BUTKUS, ADELINE 42M	4847	06/01/2026	UIB	Backlog - 10 Days
BUTKUS, ADELINE 42M	4847	05/08/2026	UIB	Backlog - 45 Days
BUTKUS, ADELINE 42M	4847	04/11/2026	UIB	Backlog - 45 Days
BUTKUS, ADELINE 42M	4847	03/06/2026	UIB	Completed

Figure 2.2.1 – PVS Summary

2.2.3 Description of Changes

1. For only "PVS" Abstract Types, make the following changes to the Workload Status:
 - a. Introduce an additional status, "Backlog - 10 Days".
 - i. This status will display for PVS abstracts 10 days after the Assign Date, when no disposition has been added to the abstract.
 1. EX: When the Assign Date is 08/01/2026 and no disposition has been added, the first day the record will display as "Backlog - 10 Days" status is 08/12/2026.
 - b. Update the existing "Backlog" status to "Backlog - 45 Days".
 - i. This status will continue to display for PVS abstracts 45 days after the Assign Date, when no disposition has been added to the abstract.
 1. EX: When the Assign Date is 08/01/2026 and no disposition has been added, the first day the record will display as "Backlog - 45 Days" status is 09/16/2026.
2. **Revised Workload Status Flow for PVS Abstracts:**
 - a. A PVS abstract comes into the system unassigned. It is in **Unassigned** status.
 - b. The PVS abstract gets assigned to a worker. It is in **New** status for 10 days after the Assign Date.
 - c. 10 Days after the assign date, the PVS abstract displays as **Backlog - 10 Days** status.

- d. 45 Days after the assign date, the PVS abstract displays as **Backlog - 45 Days** status.
- e. Once a disposition is added (this can be while it is in any status), the disposition status determines the workload status. These will override any of the other statuses:
 - i. When there is at least one disposition in In Review status, the PVS abstract displays as **In Review** status.
 - ii. When all dispositions are in Impact or No Impact status, the PVS abstract displays as **Completed** status.

2.2.4 Page Location

- **Global:** Eligibility
- **Local:** Customer Information
- **Task:** PVS Summary

2.2.5 Security Updates

N/A

2.2.6 Page Mapping

N/A

2.2.7 Accessibility

This page should be assessed for accessibility requirements to meet Accessibility Standards.

2.2.8 Page Usage/Data Volume Impacts

N/A

2.3 Eligibility Rules Updates - No Impact

2.4 Batch Name - No Impact

2.5 Interface Name - No Impact

2.6 eHIT - No Impact

2.7 Form/NOA Name - No Impact

2.8 Report Name - No Impact

2.9 Data Warehouse Name - No Impact

2.10 Data Change - No Impact

2.11 Automated Regression Test - No Impact

3 SUPPORTING DOCUMENTS

N/A

4 OUTREACH

N/A

5 APPENDIX

N/A