

CalSAWS

California Statewide Automated Welfare System



Bi-Weekly Status Report

ClearBest Quality Assurance

Reporting Period: September 21 – October 04, 2026

Table of Contents

1 EXECUTIVE SUMMARY.....	3
1.1 Highlights of the Reporting Period	3
1.2 Deliverable Summary	3
2 HIGHLIGHTS FOR THE REPORTING PERIOD	6
2.1 Project Management.....	6
2.2 Technical	6
2.3 Imaging	7
2.4 Functional.....	7
2.5 Test	11
2.6 OCAT.....	12
3 ACTIVITIES FOR THE NEXT REPORTING PERIOD	13
3.1 Project Management.....	13
3.2 Technical	13
3.3 Imaging	14
3.4 Functional.....	14
3.5 Test	16
3.6 OCAT.....	17
4 DEVIATIONS FROM PLAN/ADJUSTMENTS	17

TABLE OF TABLES

Table 1 - Bi-Weekly Status Agenda Topics	3
Table 2 – CalSAWS M&O Deliverable Summary	3
Table 3 – BenefitsCal Deliverable Summary	5
Table 4 - Weekly M&O System Change Request (SCR) Updates	10
Table 5 – CalSAWS Release 26.11 Independent Test Progress	11
Table 6 - CalSAWS CARES-FCED 09/07/26 – 10/02/26 Independent Test Progress	11

Bi-Weekly Status – ClearBest Quality Assurance

1 EXECUTIVE SUMMARY

1.1 Highlights of the Reporting Period

Table 1 – Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	■ Participated in CalSAWS 26.09 Post-release Support calls ■ Participated in SCR Support: Jira vs SNOW review ■ Participated in Region 5 Management Site Visit planning and Region 1 Leadership meeting ■ Participated in QA and CISO/ISO review ■ Participated in Analytics Dashboard Inventory review ■ Reviewed and provided feedback on requirements and estimates for Work Registration Access System ■ Continued to support CalSAWS Certification process for ORW and PSR submission
QA Technical	■ Reviewed Deloitte M&E System Security Plan (SSP) Wave 4 ■ Reviewed Gainwell Infrastructure SSP Wave 1 ■ Reviewed Gainwell Physical Location SSP Wave 1 ■ Participated in Monthly M&E Performance Report review ■ Reviewed BenefitsCal Performance Report ■ Participated in Disaster Recover (DR) tests ■ Participated in Contact Center Monthly Status review
QA Functional/Test	■ Completed Release 26.11 Test Preparation activities ■ Release 26.11 testing in progress with a 9% execution rate, 5% passed, 4% failed ■ Continued FCED QA Test Execution ■ Continued FCED System Integration Test results reviews ■ Conducted FCED Production Simulation support

1.2 Deliverable Summary

Table 2 – CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.32	QA Monthly Status Report – September 2026	On Time	FDEL due on 10/7/26

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
66.32	QA Test Monthly Report – September 2026	On Time	FDEL due on 10/7/26
67.11	Quarterly QA Security Report - September 2026	On Time	FDEL due on 10/7/26
68.32	SLA and Performance Review Report – September 2026	On Time	FDEL due on 10/15/26
69.32	OCAT Monthly Status – September 2026	On Time	FDEL due on 10/7/26
83.21	Review of Infrastructure Work Schedule September 2026	On Time	FDEL comments due on 10/14/26
85.21	Review of Infrastructure Managed Hardware and Software Inventory – Monthly Update September 2026	On Time	FDEL comments due on 10/14/26
132.03	Assessment of Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal - September 2026	On Time	FDEL due on 10/7/26
133.03	Assessment of HR 1 Medi-Cal Impacts (Medi-Cal Proposed Federal Reconciliation) - September 2026	On Time	FDEL due on 10/7/26
134.02	Assessment of HR1 ABAWD Impacts - September 2026	On Time	FDEL due on 10/7/26
135.03	Assessment of Production Simulation Environment to support FCED API Testing - September 2026	On Time	FDEL due on 10/7/26
136.02	Assessment of CDCR 26/27 - September 2026	On Time	FDEL due on 10/7/26
WP-4.35	QA Work Plan – September 2026	On Time	FDEL due on 10/7/26
WP-32.18	BOM Review and License Renewal (Quarterly) Jul - Sep 2026	On Time	FDEL due on 10/16/26
WP-33.18	Certificate Review (Quarterly) Jul – Sep 2026	On Time	FDEL due on 10/16/26
WP-95.19	M&E Work Schedule September 2026	On Time	FDEL comments due on 10/14/26
WP-135	Infrastructure Technology Refresh Plan	On Time	DDEL comments due on 10/8/26
WP-138	Infrastructure Services Plan Appendix H - Configuration Management Plan	On Time	DDEL comments due on 10/8/26
WP-139	Infrastructure Services Plan Appendix F - CalSAWS System Operations Plan	On Time	DDEL comments due on 10/15/26
WP-150	M&E Services Plan (Batch and Interface Support Plan (Group 6)	On Time	FDEL comments due on 10/8/26

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-151	Cost Estimation Methodology M&E - Appendix A - Annual Update 2026	On Time	DDEL comments due on 10/28/26
WP-152.02	EPCD Appendix B – CalSAWS Communication Management Plan	On Time	DDEL comments due on 10/20/26
WP-152.06	EPCD Appendix I – CalSAWS Staff Management Plan	On Time	DDEL comments due on 10/20/26
WP-152.07	EPCD Appendix J – CalSAWS Asset and Procurement Management Plan	On Time	FDEL comments due on 10/5/26
WP-152.08	EPCD Appendix K – CalSAWS Contract Management Plan	On Time	DDEL comments due on 10/13/26
WP-152.09	EPCD Appendix L – CalSAWS Scope Management Plan	On Time	DDEL comments due on 10/13/26
WP-152.10	EPCD Appendix M – CalSAWS Financial Management Plan	On Time	DDEL comments due on 10/22/26
WP-157	Infrastructure Approach to Automation, Artificial Intelligence and Machine Learning	On Time	FDEL comments due on 10/13/26
WP-161	M&E Analytics Test Plan Document	On Time	DDEL comments due on 10/29/26
WP-164	M&E Services Plan PMO (Group 7)	On Time	DDEL comments due on 11/13/26

Table 3 – BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
128	QA Assessment of BenefitsCal Monthly Service Level Agreement Performance Report	On Time	FDEL due on 10/14/26
WP-124.06	BenefitsCal Work Schedule - September 2026	On Time	FDEL comments due on 10/14/26
WP-130	BenefitsCal Certification of Successful Production Release	On Time	FDEL comments due on 10/16/26
WP-143	BenefitsCal Performance Test Materials Packet	On Time	FDEL comments due on 10/16/26
WP-153	BenefitsCal Requirements Traceability Matrix (RTM) and Report	On Time	FDEL comments due on 10/16/26

2 HIGHLIGHTS FOR THE REPORTING PERIOD

2.1 Project Management

- Participated in CalSAWS 26.09 Post-release Support calls on September 21 - 23, 2026
- Participated in SCR Support: Jira vs SNOW review pm September 21, 2026
- Participated in BenefitsCal Performance review on September 23, 2026
- Participated in Work Requirement Application System (WRAS) Estimate and Requirements review on September 23 and 30, 2026
- Participated in Monthly M&E Performance Report review on September 24, 2026
- Participated in Region 5 Management Site Visit planning on September 24, 2026
- Participated in Region 1 Leadership meeting on September 25, 2026
- Participated in QA and CISO review on September 28, 2026
- Participated in Analytics Dashboard Inventory review on September 29, 2026
- Participated in BenefitsCal SLA Report review on September 29, 2026
- Participated in JPA Meeting Prep & Materials review on September 30, 2026
- Collaboration Model, Strike Teams, and Special Projects
 - Continued to support CalSAWS Certification process for ORW and PSR submission, including discussing new CMS Medicaid Work Reporting requirements
 - Continued to support preparation for JPA and PSC meetings

2.2 Technical

- Participated in Architecture Review Board (ARB) discussions
- Participated in October CalSAWS Disaster Recover meetings
- Participated in Infrastructure Technical Review on September 21 and 28, 2026
- Participated in CalSAWS Bi-Weekly Status Meeting on September 23, 2026
- Participated in Tech Change Advisory Board on September 23 and 30, 2026
- Participated in M&E performance review on September 24, 2026
- Participated in BenefitsCal performance review on September 29 and 30, 2026
- Participated in ForgeRock Operations Bi-Weekly meeting on September 30, 2026
- Data Analytics Modernization
 - Participated in weekly touchpoint meetings with the Consortium Analytics Product Owner and Deloitte Project Manager
 - Participated in weekly touchpoint meetings with the Deloitte Analytics team to review the CalSAWS Report Requirement Template
 - Participated in the Regional SME Design Review sessions on September 22, 2026
- BenefitsCal
 - Participated in DD&I and M&O Review
 - Reviewed BenefitsCal System Changes and Defects
 - Participated in Transaction Failures Meetings
 - Participated in Truv workshop meetings
 - Participated in BenefitsCal Helpdesk Support meetings
- Batch and Production Operations
 - Participated in Batch and Prod Operations reviews on September 24 and October 1, 2026
- Contact Center

- Participated in Orange County Monthly CSC Support Meeting
 - Participated in Calabrio / CalSAWS Weekly check in meeting
 - Participated in AWS / CalSAWS - Contact Center Collaboration
 - Participated in Contra Costa CSC Support Meeting
 - Participated in Contact Center Integrated Team Sync
 - Participated in Santa Clara Discussion
 - Participated in Marin CSC Support Meeting
 - Participated in Calabrio / CalSAWS Weekly check in meeting
 - Participated in CalSAWS / AWS Delivery sync
 - Participated in AWS / CalSAWS - Contact Center Collaboration
 - Participated in Contact Center Integrated Team Sync
- Security
 - Continued review of Deloitte M&E CalSAWS/OCAT System Security Plan (SSP)
 - Began reviewing the Gainwell Central Print/Gold River Office and Infrastructure System Security Plans (SSPs)
 - Participated in Security and Privacy Risk Management Group (SPRMG) on September 24, 2026
 - Participated in AWS Cloud Security Posture Management (CSPM) Touchpoint on September 24 and October 1, 2026
 - Participated in Infrastructure Threat and Vulnerability Management (TVM) meeting on October 1, 2026
 - Central Print
 - Participated in Central Print weekly status meetings
 - Lobby Management
 - Participated in Lobby Management meetings
 - Service Management
 - Participated in ServiceNow Process improvement review on October 1, 2026
 - Participated in Monthly Helpdesk Trends meeting on September 24, 2026

2.3 Imaging

- Participated in Titan upgrade and schedule review on September 23, 2026
- Participated in Titan OCM Training Sync on September 24, 2026

2.4 Functional

- Continued supporting SPG Scorecard reviews
- Reviewed September SCRB packet containing 75 SCRs, 73 SCRs were Approved, and 2 were Pulled Out of SCRB
- CalWORKs/CalFresh
 - Participated in Weekly CalWORKs/CalFresh (CW/CF) Eligibility Status meeting
 - Participated in Weekly CFAP Expansion Workgroup sessions
 - Participated in Weekly Mid-Period Review Workgroup sessions
 - Participated in Weekly CA-300464 CDSS/CalSAWS Follow-Up Discussions
 - Participated in Weekly Truv Phase 2 and 3 Design Discussions
 - Participated in Weekly Income Verification Workgroup - Work Number sessions

- Participated in CA-300464 Discussion with CDSS on September 24, 2026
- Participated in CA-304887 Design Walkthrough on September 28, 2026
- Participated in CA-298392 AI-SDLC Working Session on September 30, 2026
- Participated in CA-275445 Design Discussion on September 30, 2026
- Participated in CA-300464 Internal Design Walkthroughs on September 30, 2026
- Participated in CA-300464 Discussion with CDSS on October 1, 2026
- Participated in CA-300464 Internal Design Walkthroughs on October 1, 2026
- Participated in CFAP EDBC Allotment Adjustment Discussion on October 1, 2026
- Participated in CA-265851 & CA-239161 Design Discussions on October 1, 2026
- Participated in CA-303085 Workgroup Poll Results Discussion on October 2, 2026
- Foster Care Eligibility Determination (FCED)
 - Participated in Daily CARES QA Testing Stand-up meetings
 - Participated in Bi-Weekly Prod Sim Defect Review sessions
 - Participated in Weekly CalSAWS/CARES Technical Sync Meetings
 - Participated in Weekly Project CARES Production Simulation meetings
 - Participated in Weekly CARES/CalSAWS Testing status meetings
 - Participated in Weekly Foster Care Tier Rate Structure Discussions
 - Participated in Weekly FCED Business Workgroup Meetings
 - Participated in Weekly FCED OCM connect meetings
 - Participated in Weekly FCED Readiness Metrics Follow-Up Discussions
 - Participated in IVV FCED touchpoint on September 21 and 28, 2026
 - Participated in Case Link Redesign Demo on September 22, 2026
 - Participated in CalSAWS Resource Name Discussion on September 23, 2026
 - Participated in CalSAWS STG7 Security Groups and roles on September 24, 2026
 - Participated in CA-291991 Santa Clara FC 'Use County Funds' on September 24, 2026
 - Participated in Tier Rate Structure Requirements review on September 24, 2026
 - Participated in FCED Automation Design Session on September 29, 2026
 - Participated in FCED Scenario Review on September 29, 2026
 - Participated in FCED CARES only Placement types on September 29, 2026
 - Participated in CARES Go-live cutover Deployment plan on September 30, 2026
 - Participated in Braided Funding Implementation Meeting on September 30, 2026
 - Participated in CARES Production FCED Security and Task Bi-Weekly Office hours on October 1, 2026
 - Participated in FCED Exec/Governance Check-in on October 1, 2026
 - Participated in SCR Committee Comments Review on October 1, 2026
 - Participated in CAISAWS, CARES & CWDA FCED Exec meeting on October 1, 2026
 - Participated in Ad hoc FCED Governance Meeting on October 1, 2026
 - Participated in CARES Okta Migration meeting on October 1, 2026
 - Participated in FCED change request clarification discussion on October 2, 2026
- General Assistance/General Relief (GA/GR)
 - Participated in Weekly GA/GR meetings with Consortium and Vendors
 - Participated in CA-273348 San Francisco Request on September 24, 2026
 - Participated in CA-249943 Kern GR Migration Batch on October 1, 2026
- Medi-Cal/CMSP
 - Participated in Daily SAWS Testing Connect meetings
 - Participated in Weekly CalHEERS SAWS Integration meetings

- Participated in Weekly CalSAWS Connect with Consortium
- Participated in Weekly HR1 MC SCRs - CalSAWS Implementation Approach
- Participated in Weekly CA-294491 State-Funded Aid Codes Design meetings
- Participated in Weekly 6-Month Renewals Work Requirements Workgroup sessions
- Participated in Weekly CA-294490 Public Assistance Reporting Information System (PARIS)/Residency Verification Program (RVP) CalSAWS/DHCS Meetings
- Participated in Monthly HR1 Federal Medi-Cal Changes County Workgroup
- Participated in HR 1 CRFI Comment Walkthrough on September 21, 2026
- Participated in CR 315662 State Budget Change - Phase 2 meeting on September 21, 2026
- Participated in CA-301329 Design Review on September 22, 2026
- Participated in HR 1 Work & Community Engagement Requirements Design Session on September 22, 2026
- Participated in CR 315662 State Budget Change - Phase 2 on September 24, 2026
- Participated in HR 1 Work & Community Engagement Requirements Design Session on September 25, 2026
- Participated in CR 327446 HR 1 Verification Enhancements Phase 2 September 25, 2026
- Participated in CR 258882 HR 1 Pregnancy/Postpartum Enhancements on September 28, 2026
- Participated in CR 315662 State Budget Change - Phase 2 on September 29, 2026
- Participated in CR 315480 Design Walkthrough on September 30, 2026
- Participated in CA-292582 AISDLC Working Session on September 30, 2026
- Participated in CR 258882 HR 1 Pregnancy/Postpartum Enhancements on September 30, 2026
- Participated in CR 315662 State Budget Change - Phase 2 on October 1, 2026
- Participated in CR 327446 HR 1 Verification Enhancements Phase 2 on October 2, 2026

■ Reports & Fiscal

- Participated in Weekly M&E Analytics Team Meetings
- Participated in Weekly Fiscal Team meetings
- Participated in Weekly Analytics Modernization Touchpoints
- Participated in Bi-Weekly CA-294211 Design Discussions
- Participated in CA-299535 Design Review on September 21, 2026
- Participated in CA-300841 Design Discussion on September 22, 2026
- Participated in CA-277573 Requirement Discussion on September 22, 2026
- Participated in State/Fiscal Reports Committee on September 23, 2026
- Participated in CA-237871 Design Discussion on September 23, 2026
- Participated in Fiscal Committee Meeting on September 23, 2026
- Participated in CA-277573 Requirement Discussion on September 23, 2026
- Participated in CA-305704 Design Discussion on September 25, 2026
- Participated in CA-237871 Design Discussion on September 29, 2026
- Participated in CA-292940 AI-SDLC Working Session on September 30, 2026
- Participated in CA-296514 AI-SDLC Working Session on October 1, 2026
- Participated in CA-302615 Design Discussion on October 1, 2026
- Participated in CFAP EDBC Allotment Adjustment Discussion on October 1, 2026

- Lobby Management
 - Participated in Weekly Lobby Support Team meetings
- Others
 - Participated in Weekly Release Coordination meetings
 - Participated in Weekly CalSAWS SCERFRA/SIRFRAs Status Review
 - Participated in Weekly DHCS/CalSAWS/CDCR Interface meetings
 - Participated in Weekly Workload Management OCM meetings
 - Participated in Weekly WTW/Child Care Touchpoints
 - Participated in Bi-Weekly Virtual Assistant Design Review sessions
 - Participated in Bi-Weekly SCR Consortium/QA Audit meetings
 - Participated in Monthly SIRFRA/SCERFRA/CRPC meeting
 - Participated in Monthly CalSAWS Policy Implementation meeting
 - Participated in Correspondence CA-299904 Discussion on September 23, 2026
 - Participated in AI-SDLC Overview on September 23, 2026
 - Participated in BA Facilitation Training Discussion on September 28, 2026
 - Participated in AI-SDLC Workshop Kick-off on September 29, 2026
 - Participated in CAPI CA-202054 Design Discussion on September 30, 2026
 - Participated in IEVS CA-299967 AI-SDLC Working Session on September 30, 2026
 - Participated in Leverage AI for SCR Discussion on October 2, 2026
- Reviewed sixty-four (64) design documents, targeting critical and high-priority designs for review and other SCRs in the Consortium's direction

Table 4 - Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
TBD	3
26.07	1
26.09	10
26.11	25
27.01	16
27.02	1
27.03	8
Grand Total	64

- BenefitsCal
 - Participated in Daily Transaction Failures meetings
 - Participated in Twice-Weekly Enhancement and M&O meetings
 - Participated in Truv & CalSAWS meetings
 - Participated in BenefitsCal ROI Touchpoint meeting
 - Participated in BenefitsCal Consortium ROI Task review
 - Participated in Project Milestone meeting on September 21 and 28, 2026
 - Participated in Alternate Format to Apply for Benefits Flow discussion on September 28, 2026

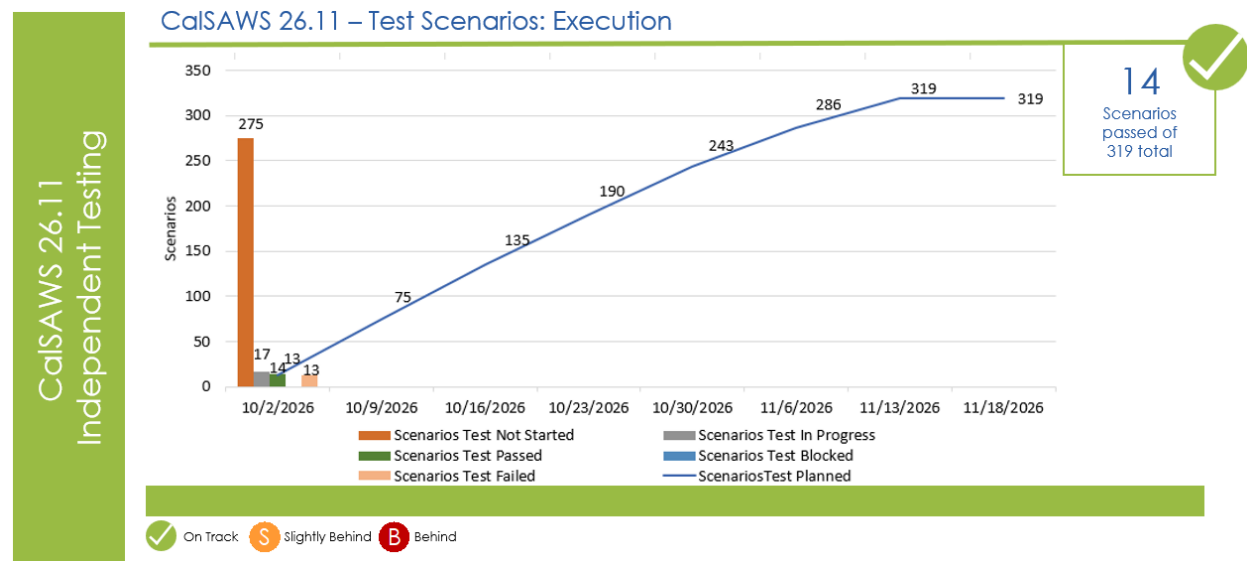
- Facilitated BenefitsCal Release County Communications discussions on September 29, 30 and October 1, 2026
- Participated in FIS UAT Build Update Status Meeting on September 30, 2026
- Participated in BenefitsCal Support Sync meeting on September 30, 2026
- Facilitated BenefitsCal Process Inventory discussion on October 2, 2026

2.5 Test

- CalSAWS Release 26.11
 - Completed Test Preparation activities
 - Began QA Review of System Test scripts for high impact SCRs
 - Began Test Execution activities

Table 5 – CalSAWS Release 26.11 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 26.11 - ClearBest QA Independent Test Results	319	86% (275)	5% (17)	5% (14)	4% (13)	0% (0)

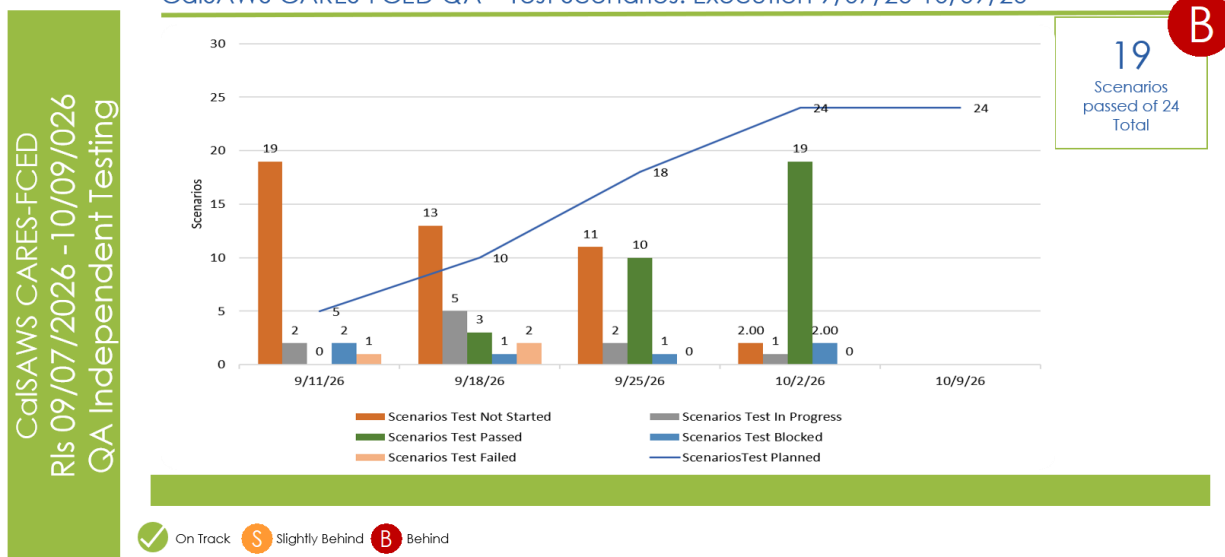


- Foster Care Eligibility Determination (FCED)
 - Conducted CalSAWS QA test execution activities
 - Conducted FCED SIT test results reviews
 - Participated in Weekly EUST status meetings with CARES
 - Participated in Production Simulation support and office hour activities

Table 6 - CalSAWS CARES-FCED 09/07/26 – 10/02/26 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS CARES-FCED ClearBest QA Independent Test Results	24	8% (2)	4% (1)	80% (19)	0% (0)	8% (2)

CalSAWS CARES-FCED QA – Test Scenarios: Execution 9/07/26-10/09/26



*Extended cycle end from 10/2/26 to 10/9/2026. Issue 344 logged for inability to complete test cycles successfully.

- BenefitsCal Activities
 - Facilitated QA and Consortium Scope review for Release 26.10.08 and 26.11
 - Completed Release 26.10.08 Priority Release test preparation activities
 - Began 26.10.08 Priority Release Notes Review
 - Completed Release 26.11 Baseline Release test preparation activities
 - Monitored BenefitsCal M&O and M&E Release updates
- CalSAWS Priority Release Activities
 - Monitored priority releases defects and SCR test activities
- Other Consortium Support Test Activities
 - Completed Two (2) Quick Guide reviews
 - Participated in CalSAWS 26.09 Post Release Checkpoints September 21 – 23, 2026
 - Participated in Integrated Test Team meeting on September 22, 2026
 - Participated in Integrated Test meetings on September 22, 2026
 - Participated in PVS Automation Retro meetings on September 23 and 24, 2026

2.6 OCAT

- No activities scheduled.

3 ACTIVITIES FOR THE NEXT REPORTING PERIOD

3.1 Project Management

- Participate in CalSAWS Innovation Team meeting on October 5, 2026
- Participate in Region 5 Management Site Visit Planning on October 5, 2026
- Participate in CalSAWS Project Steering Committee on October 8, 2026
- Participate in Infra Performance Report review on October 8, 2026
- Participate in CalSAWS JPA Board meeting on October 9, 2026
- Participate in Hyland Imaging Monthly review on October 13, 2026
- Participate in CalSAWS Contact Center Monthly review on October 14, 2025
- Collaboration Model, Strike Teams, and Special Projects
 - Continue to support ongoing CalSAWS Certification process for ORW and PSR
 - Continue to support preparation for JPA and PSC meetings

3.2 Technical

- Participate in Architecture Review Board (ARB) and Non-ARB Reviews
- Participate in Okta IAM Replacement Project meetings
- Participate in Infrastructure Technical Sync on October 5 and 12, 2026
- Participate in Tech Change Advisory Board on October 7 and 14, 2026
- Participate in CalSAWS Bi-Weekly Status Meeting on October 7, 2026
- Participate in Infrastructure Performance review on October 8, 2026
- Participate in ForgeRock Operations Bi-weekly Status Review on October 14, 2026
- Data Analytics Modernization
 - Participate in the Analytics OCM & Training Connect on October 5, 2026
 - Participate in the Data Analytics County Workgroup on October 7, 2026
 - Participate in the Regional SME Design Review sessions on October 13, 2026
 - Complete validation of the Productivity module Sprint 1 Functional Design and Business Rules Definition artifacts
- BenefitsCal
 - Participate in DD&I and M&O meetings
 - Participate in BenefitsCal change request and defect reviews
 - Participate in Transaction Failures Meetings
 - Participate in Monthly UCD review
- Batch and Production Operations
 - Participate in Batch and Prod Ops reviews on October 8 and 15, 2026
- Contact Center
 - Participate in CalSAWS: Monthly Contact Center Management Conference Call - CalSAWS
 - Participate in Yolo CSC Support Meeting
 - Participate in Calabrio / CalSAWS Weekly check in meeting
 - Participate in Monthly Los Angeles CSC Support Meeting
 - Participate in Kern CSC Support Meeting
 - Participate in AWS / CalSAWS - Contact Center Collaboration
 - Participate in Contact Center Integrated Team Sync

- Participate in San Mateo CSC Support
- Participate in Kings CSC Support Meeting
- Participate in Tulare CSC Support Meeting
- Participate in Calabrio / CalSAWS Weekly check in meeting
- Participate in Solano CSC Support Meeting
- Participate in CalSAWS Contact Center County Collaboration (Quarterly)
- Participate in CalSAWS CSC: Call Summarization - Group 4 Kickoff
- Participate in Monthly CalSAWS Trans Union Sync
- Participate in CalSAWS / AWS Delivery sync
- Participate in Contact Center Monthly Status
- Participate in Santa Clara CSC Support Meeting
- Participate in San Francisco CSC Support Meeting
- Participate in AWS / CalSAWS - Contact Center Collaboration
- Participate in Contact Center Integrated Team Sync
- Security
 - Continue reviewing the Deloitte M&E CalSAWS/OCAT System Security Plan (SSP)
 - Continue reviewing the Gainwell Central Print/Gold River Office and Infrastructure System Security Plans (SSPs)
 - Participate in AWS Cloud Security Posture Management (CSPM) Touchpoint on October 8 and October 15, 2026
 - Participate in Infrastructure Threat and Vulnerability Management (TVM) meeting on October 15, 2026
- Central Print
 - Participate in Central Print Bi-Weekly meetings on October 5, 2026
- Lobby Management
 - Participate in Lobby Management meetings as scheduled
- Service Management
 - Participate in Monthly Help Desk Trends Meeting on October 15, 2026

3.3 Imaging

- Participate in Monthly Data Review with Hyland on October 6, 2026
- Participate in Titan Upgrade Touchpoint on October 7, 2026
- Participate in Monthly Performance review on October 13, 2026

3.4 Functional

- Support the October SCRB and SPG Scorecard review cycles
- CalWORKs/CalFresh
 - Participate in Weekly CalWORKs/CalFresh (CW/CF) Eligibility Status meeting
 - Participate in Weekly CFAP Expansion Workgroup sessions
 - Participate in Weekly Mid-Period Review Workgroup sessions
 - Participate in Weekly CA-300464 CDSS/CalSAWS Follow-Up Discussions
 - Participate in Weekly Truv Phase 2 and 3 Design Discussions
 - Participate in Weekly Income Verification Workgroup - Work Number sessions
 - Participate in Federal Auditor Access Workgroup on October 6, 2026
 - Participate in CA-298392 AI-SDLC Working Session on October 6, 2026

- Participate in CalWORKs/CalFresh Committee on October 14, 2026
- Foster Care Eligibility Determination (FCED)
 - Participate in Daily CARES QA Testing Stand-up meetings
 - Participate in Weekly FCED Stand-up meetings
 - Participate in Weekly FCED Team Status meetings
 - Participate in Weekly CalSAWS/CARES Technical Sync Meetings
 - Participate in Weekly Project CARES Production Simulation meetings
 - Participate in Weekly CARES/CalSAWS Testing status meetings
 - Participate in Weekly Foster Care Tier Rate Structure Discussions
 - Participate in Weekly FCED Business Workgroup Meetings
 - Participate in Weekly FCED OCM connect meetings
 - Participate in Weekly FCED Readiness Metrics Follow-Up Discussions
 - Participate in Weekly Prod Sim Defect Review
 - Participate in FCED Post Go-Live Support meeting on October 5, 2026
 - Participate in FCED Demo dry run for New Case link, Unlinking dry run on October 5, 2026
 - Participate in FCED Case link fall out fact sheet meeting on October 5, 2026
 - Participate in FCED Resource name mismatch meeting October 5, 2026
 - Participate in FCED Demo New Case link, Unlinking dry run on October 7, 2026
 - Participate in Post Go-Live Support meeting on October 12, 2026
 - Participate in the Security Committee Meeting on October 15, 2026
 - Participate in FCED Exec/Governance Check-in on October 15, 2026
 - Participate in FC Tier Rate Structure discussion on October 15, 2026
- General Assistance/General Relief (GA/GR)
 - Participate in Weekly GA/GR meetings with Consortium and Vendors
- Medi-Cal/CMSP
 - Participate in Daily SAWS Testing Connect meetings
 - Participate in Weekly CalHEERS SAWS Integration meetings
 - Participate in Weekly CalSAWS Connect with Consortium
 - Participate in Weekly CA-294491 State-Funded Aid Codes Design meetings
 - Participate in Weekly 6-Month Renewals Work Requirements Workgroup sessions
 - Participate in Weekly CA-294490 Public Assistance Reporting Information System (PARIS)/Residency Verification Program (RVP) CalSAWS/DHCS Meetings
 - Participate in Monthly HR1 Federal Medi-Cal Changes County Workgroup
 - Participate in CA-292582 AI-SDLC Working Session on October 6, 2026
 - Participate in Medi-Cal/CMSP Committee on October 7, 2026
 - Participate in CR 320311 Go Green Phase 3 Walkthrough on October 8, 2026
 - Participate in CA-304324 Design Review meeting on October 8, 2026
- Reports & Fiscal
 - Participate in Weekly M&E Analytics Team meeting
 - Participate in Weekly Fiscal Team meeting
 - Participate in Weekly Analytics Modernization Touchpoints
 - Participate in CA-296514 AI-SDLC Working Session on October 6, 2026
 - Participate in CA-292940 AI-SDLC Working Session on October 6, 2026
 - Participate in Post Release Reports Meeting on October 8, 2026
- Lobby Management
 - Participate in Weekly Lobby Support Team meetings

- Participate in Monthly Lobby CPOs & Hardware Warranties Review
- Participate in Lobby Device Re-Registration Bridge Calls on October 5 and 6
- Others
 - Participate in Weekly Consortium/QA Touchpoint meetings
 - Participate in Weekly Release Coordination meetings
 - Participate in Weekly CalSAWS SCERFRA/SIRFRA Status Review
 - Participate in Weekly DHCS/CalSAWS/CDCR Interface meetings
 - Participate in Weekly Lobby Support Team meetings
 - Participate in Weekly Workload Management OCM meetings
 - Participate in Weekly Tasks Touchpoint meetings
 - Participate in Weekly SCR Consortium/QA Audit meetings
 - Participate in Weekly WTW/Child Care Touchpoints
 - Participate in Bi-Weekly Virtual Assistant Design Review sessions
 - Participate in Monthly SIRFRA/SCERFRA/CRPC meeting
 - Participate in Monthly CalSAWS Policy Implementation Meeting
 - Participate in BA Facilitation Training Discussions
 - Participate in Usability Committee Design Walkthrough on October 15, 2026
- BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in Twice-Weekly Enhancement and M&O check-in meetings
 - Participate in Truv & CalSAWS meetings
 - Participate in BenefitsCal ROI Touchpoint meeting
 - Participate in BenefitsCal Consortium ROI Task review
 - Participate in R6 County Validation Troubleshooting session on October 5, 2026
 - Facilitate BenefitsCal Release Jira Dashboard for Counties discussion on October 5 and 7, 2026
 - Participate in Project Milestone meeting on October 5 and 12, 2026
 - Participate in Self-Service Portal Committee meeting on October 6, 2026
 - Participate in FIS UAT Build Update Status Meeting on October 7 and 14, 2026
 - Participate in Disability Accommodations with State Partner meeting on October 8, 2026
 - Participate in Call Me/Web Chat Integration Refactoring meeting on October 8, 2026
 - Participate in BenefitsCal Support Sync meeting on October 14, 2026
 - Participate in BenefitsCal UCD State Partner review on October 14, 2026

3.5 Test

- CalSAWS Release 26.11
 - Continue QA Review of System Test scripts for high impact SCRs
 - Continue test execution activities
- FCED/CARES
 - Continue CalSAWS QA test execution activities for cycle 9/07/26 - 10/09/26
 - Prepare for CalSAWS QA test execution activities for cycle 10/05/26 - 10/30/26
 - Continue CalSAWS FCED SIT test results reviews
 - Participate in Production Simulation office hours and supporting activities
 - Participate in Weekly EUST status meetings with CARES

- BenefitsCal Activities
 - Begin and Complete Release 26.10.08 Priority Release test execution activities
 - Complete 26.10.08 Priority Release Notes Review
 - Begin Release 26.11 Baseline Release test execution activities
 - Monitor priority releases/RWR defects and SCR test activities
- Priority Release Activities
 - Monitor priority release defects and SCRs test activities
- Other Consortium Support Test Activities
 - Participate in Integrated Test meetings on October 6 and 13, 2026
 - Participate in Test Touchpoint meetings on October 7 and 14, 2026

3.6 OCAT

- No activities scheduled

4 DEVIATIONS FROM PLAN/ADJUSTMENTS

- None