CalSAWS | Minutes

Meeting:	JPA Board of Directors
Location:	11971 Foundation Place, 3rd Floor, Gold River, CA 95670
Date:	Friday, October 9, 2026
Time:	9:30 a.m. – 12:00 p.m.
Present:	In person: Adam Dondro, State Ex-Officio – Member; Eilona Betkolia-Gevargiz, Region 1 – Member; Ethan Dye, Region 2 – Member; and Michael Sylvester, Region 6 – Chair Zoom: Roderick Franks, Region 1 – Vice-Chair; Bekkie Emery, Region 3 – Alternate Member; Chris Woods, Region 4 – Member; James Locurto, Region 5 – Member; Alberto Banuelos, Region 5 – Member; Veronica Rodriguez, Region 5 – Member; and Kristin Stranger, Region 6 – Member
Absent:	Francena Martinez, Region 4 – Member; and Rogelio Tapia, Region 6 – Member
Facilitator:	Holly Murphy, CalSAWS Acting Executive Director and Chief Administrative Officer

Topic

1. **Call Meeting to Order**

   Summary: Chair, Michael Sylvester, called the meeting to order at 9:31 a.m.

2. **Confirmation of Quorum and Agenda Review**

   Summary: Chair, Michael Sylvester, confirmed quorum of the Board and gave a brief overview of the agenda topics.

3. **Public Comment: Public opportunity to speak on any item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.**

   Summary: None

Action Items

4. **Approval of Consent Items:**
   a. **Approval of the Minutes and review of the Action Items from the September 11, 2026, meeting of the JPA Board of Directors.**
   b. **Approval of CMSP Agreement Amendment 1, which includes the addition of Merced and Placer Counties as CMSP Participating Counties.**

   Summary: The Consortium is seeking Board approval of the Consent Items.

   *Public comment made by Kevin Aslanian.

Motion to Approve was made by Vice-Chair, Roderick Franks.
Motion was seconded by Member, Ethan Dye.
Member, Eliona Betkolia-Gevargiz, voted to approve.
Alternate Member, Bekkie Emery, voted to approve.
Member, Chris Woods, voted to approve.
Member, James Locurto, voted to approve.
Member, Alberto Banuelos, voted to approve.
Member, Veronica Rodriguez, voted to approve.
Member, Kristin Stranger, voted to approve.
Chair, Michael Sylvester, voted to approve.
Members, Francena Martinez and Rogelio Tapia, were absent from vote.
Vote was taken via roll call and the Motion passed.

5. **Authorize expansion of scope to include design, development, implementation, and maintenance of a work registration portal that meets the needs of all 58 counties.**

Summary: The Consortium is seeking Board approval of Authorizing expansion scope to include design, development, implementation, and maintenance of a work registration portal that meets the needs of all 58 counties.

*Public comments made by Kevin Aslanian and Jennifer Tracy.

Motion to Approve was made by Chair, Michael Sylvester.
Motion was seconded by Member, Eliona Betkolia-Gevargiz.
Vice-Chair, Roderick Franks, voted to approve.
Member, Ethan Dye, voted to approve.
Alternate Member, Bekkie Emery, voted to approve.
Member, Chris Woods, voted to approve.
Member, James Locurto, voted to approve.
Member, Alberto Banuelos, voted to approve.
Member, Veronica Rodriguez, voted to approve.
Member, Kristin Stranger, voted to approve.
Members, Francena Martinez and Rogelio Tapia, were absent from vote.
Vote was taken via roll call and the Motion passed.

Informational Items

6. **CalSAWS JPA Board Policy Manual Update**

Summary: David Tyra and Holly Murphy provided an update on CalSAWS JPA Board Policy Manual.

*Public comment made by Heather Willoughby. (Chat)

7. **AI DLC Update**

Topic

- **Proof of Concept Update**
- **Next Steps**

Summary: Rajesh Tahaliyani provided an update on AI DLC.

8. Innovation Update

Summary: Sandeep Aji provided an update on Innovation.

*Public comment made by Kevin Aslanian.

9. Analytics Update

Summary: Rajesh Tahaliyani and Holly Murphy provided an update on Analytics.

*Action item – Identify AI guardrails to protect client information.

*Public comments made by Ami Fleischman, Heather Willoughby (chat), Kevin Aslanian, and Jennifer Tracy (chat).

10. BenefitsCal Status Update

- **Truv**
- **ROI**

Summary: Fred Gains, Lisa Salas, and Jason Horton provided an update on BenefitsCal Status.

11. Release and Policy Update

- **26.09 Release**
- **The Work Number**
- **Upcoming Releases**
- **Medi-Cal**

Summary: Rajesh Tahaliyani, Mufaddal Tinmaker, Roger Perez, and Sharon Teramura provided an update on Release and Policy.

*Public comment made by Jennifer Tracy regarding the Truv discussion in item 10.

12. FCED Update

Summary: Corey Morris, Ramya Ragunathan, and Rachel Hernandez provided an update on FCED.

Topic

13. PVS Automation Effort

Summary: Rajesh Tahaliyani and Mufaddal Tinmaker provided an overview of PVS Automation Effort.

14. County Visits Report Out

Summary: Onur Senman Reported Out on County Visits.

15. Infrastructure and Contact Center Update

Summary: Dawn Wilder provided an update on Infrastructure and Contact Center.

*Public comments made by Ami Fleischman and Kevin Aslanian.

16. Adjourn Meeting

Summary: JPA Board Chair Michael Sylvester adjourned the meeting at 11:57 a.m.

Follow Up

#	Action Item	Who	Due	Status
1	Plan analytics demonstration sessions for directors and look into partnering with CWDA.	Jerry Nielson Sandeep Aji	ASAP	Open
2	Provide monthly status updates to the Board regarding the Analytics project.	Rajesh Tahaliyani	Ongoing	Open
3	Prioritization Process: Bring a final prioritization process and updated handbook to the Board for a vote. Include estimated timelines within the process document.	Holly Murphy	December 2026	Open
4	Provide quarterly updates for financial, staffing, and performance metrics.	CPMO Vendor Executives	November 2026	Ongoing

#	Action Item	Who	Due	Status
5	Provide monthly risk and performance updates.	Risk Owners	November 2026	Ongoing
6	Compare the number of defects year over year in the Quarterly Report.	Rajesh Tahaliyani	November 2026	Ongoing
7	Research possibility of adding a blank Self Attestation form to all renewal packets.	Sharon Teramura Gloria Williams Dawn Wilder	October 2026	Closed
8	Include a clear process for the CalSAWS JPA Board Policy Manual to be in annual reviews to keep it updated and rationalized.	David Tyra	December 2026	Open
9	Develop a way to review the CER/SCR process and identify commonalities across regions, as well as within each region, where submissions could benefit from input from other counties in the region. Build in an equity component that provides each region with an opportunity to be heard and contribute feedback.	Holly Murphy	November 2026	Closed
10	Conduct a deep-dive review of Truv with county-level experts to identify any gaps or issues not yet reported and ensure a more repeatable process before moving into future phases.	Fred Gains Lisa Salas	October 2026	Closed
11	Conduct a deep dive on PVS Implementation to address recurring issues and identify opportunities to reduce errors.	Roger Perez Rajesh Tahaliyani	October 2026	Closed
12	Review FCED defects and identify blind spots, focusing on blocking elements and errors that could lead to significant consequences.	Gloria Williams	October 2026	Closed
13	Identify AI guardrails to protect client information.	Sandeep Aji	November 2026	Open

Next Meeting
In-Person/Zoom
Friday, November 20, 2026
12:30 p.m. – 3:00 p.m.
Library Galleria, 828 I Street, Sacramento, CA 95814