CalSAWS

California Statewide Automated Welfare System



H.R. 1 Impacts to Medi-Cal

26.11 | User Impact Summary

October 2026

About This Resource

OVERVIEW

This resource provides information about a Medi-Cal-related change to CalSAWS in the 26.11 release, including a summary of what is changing and the potential impact to users. This change supports Medi-Cal policy updates and may affect how users complete certain tasks in the System.

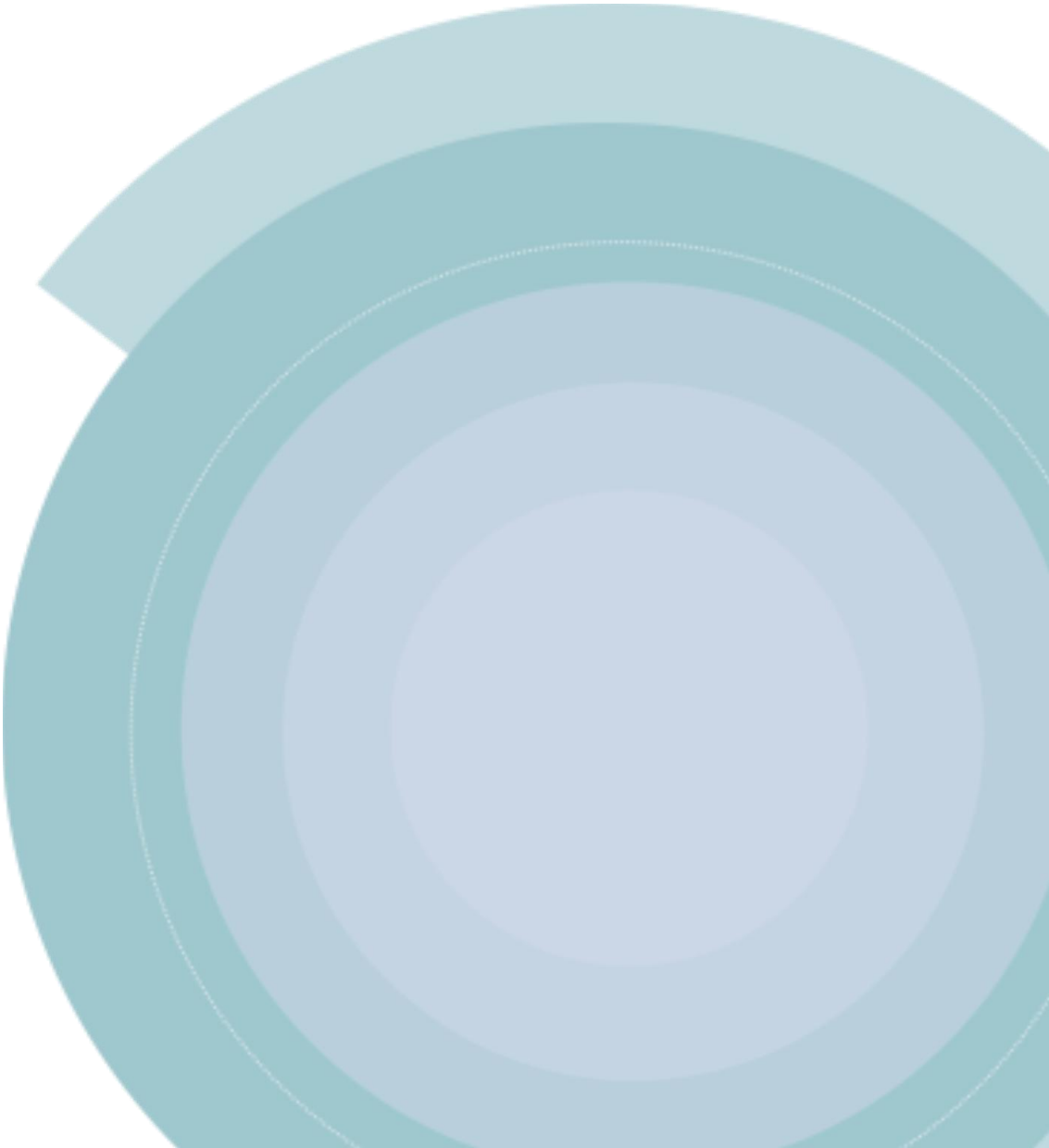
The resource focuses on System Change Request (SCR) CA-286076: ACWDL 26-17 – Update Medi-Cal Members Address.

TABLE OF CONTENTS

CA-286076: ACWDL 26-17 – Update Medi-Cal Members Address 4

CA-286076 |

ACWDL 26-17 – Update Medi-Cal Members Address



CalSAWS

ACWDL 26-17 – Update Medi-Cal Members Address

To meet CMS requirements, the System will now check Medi-Cal primary applicants' addresses against the United States Postal Service (USPS) National Change of Address (NCOA) database. The check runs monthly, about three months before the RE due month, and more than once per year for the primary applicant due to the Six-Month Medi-Cal Renewal system changes for the MAGI New Adult Group. When the System can safely update an address on its own, it does so, logs a journal entry and sends the member a Notification of Mailing Address Update (CSF 82). When it cannot, it creates a task for the assigned worker.

WHAT'S CHANGING

AUTOMATIC ADDRESS UPDATES | Impact Level: Medium

Change Summary

When a verified new address differs from the current mailing address and no exception applies, the System will update the address automatically and create an NCOA journal entry showing the NCOA result, returned codes, address change and notice information. The physical address (if it matches the mailing address) and the addresses of household members who share the primary applicant's address are updated as well. The System will send the Notification of Mailing Address Update (CFF 82) when the address is updated through the NCOA Interface.

User Impact

Users are not required to take action for these updates but may see updated addresses and new NCOA journal entries. This reduces manual address maintenance for Medi-Cal primary applicants.

ADDRESS DISCREPANCY TASKS AND RELATED ACTION | Impact Level: High

Change Summary

When CalSAWS detects an address discrepancy that is not updated automatically, the System will create a task for the assigned worker: NCOA Address Change or, when NCOA recommends an update, NCOA Address Update Recommended. Tasks are generated on the first business day of the month with a default due date of seven days.

If the same primary applicant is on multiple cases with the same RE due month, only one task is created and it is attached to one case. A journal entry also records the reported change, even though the address was not updated.

When a worker manually updates an address based on an NCOA result, the CSF 82 is not generated automatically.

Counties can edit these tasks and choose to turn them on or off.

User Impact

The user must review and resolve each task. Expect new monthly task volume tied to NCOA results.

Users must generate the CSF 82 through the Template Repository any time they update an address due to an NCOA check.

OUT-OF-COUNTY UPDATES AND FORM FOLLOW-UP | Impact Level: High

Change Summary

When NCOA updates an address to an out-of-county address, the System will create the NCOA: Address Updated to Out-of-County task for the assigned worker. The task is generated on the second business day of the month with a default due date of seven days. The System will not initiate an ICT.

After any automatic address update, in-county or out-of-county, the System will create a Review to Send CW2200 or Appropriate Form task for the assigned worker when the primary applicant is on CW, CF or GA/GR.

User Impact

The user must manually initiate an ICT or take other action as appropriate. For CW, CF and GA/GR cases, the user must decide whether a CW2200 or other form needs to be sent to the new address, so an automatic update can still lead to follow-up work.

UPCOMING RESOURCES

- **Job Aid:** JA Medi-Cal NCOA CASS Auto Address Verification