CalSAWS | Information Transmittal (CIT) 0195-26

Distribution Date	November 4, 2026
To	PPOC.All; TPOC.All
CC	Consortium.RegionalManagers.All; Consortium.SectionDirectors;
CIT Name	**Okta Go-Live Important Dates & Information**

PPOCs, please forward to the appropriate impacted staff in your county:

- ☒ General
- ☐ Policy
  - ☐ CW
  - ☐ CF
  - ☐ MC
  - ☐ CMSP
  - ☐ FC/KG/AAP
  - ☐ Child Care
  - ☐ WtW
  - ☐ Other Program(s)_____
- ☐ BenefitsCal
- ☐ Customer Correspondence
- ☐ OCAT
- ☐ Other_____
- ☐ Reports
  - ☐ Fiscal
  - ☐ Caseload Movement
  - ☐ Management
- ☐ Batch and Interfaces
- ☐ Fiscal
- ☐ GA/GR
- ☐ Help Desk
- ☐ Imaging
- ☐ Security
- ☐ Task Management
- ☒ Technical
- ☐ Training

Description

Purpose

The purpose of this CIT is to inform counties of the upcoming Okta Go-Live and key dates associated with this transition.

Background

CalSAWS is migrating its Identity Access Management System from ForgeRock to Okta. This system manages user sign-in for CalSAWS and related systems. This migration is being completed to maintain a secure and fully supported sign-in service.

Key dates

- Sunday, December 13, 2026: Okta Go-Live - the backend sign-in service transitions from ForgeRock to Okta.
- Monday, December 14, 2026: County staff sign in to CalSAWS through Okta. County staff begin signing in to CalSAWS through Okta.

Additional Information

	▪ Login and multi-factor authentication (MFA) will look and function the same as they do today. ▪ No action is required from county staff at this time. *Delegated Administrators:* ▪ CalSAWS Learning Exchange (CLE) sessions scheduled for early December. CalSAWS Engagement Opportunity email forthcoming with details. ▪ Updated 'Delegated Admin' Quick Guide will be provided at CLE sessions. ▪ CLE session recordings and Delegated Admin Quick Guide will be posted to the Communication Portal and emailed out via CalSAWS Informational Alert. ▪ Hypercare calls as well as office hours for Delegated Admin specific issues will be scheduled for the week following the go-live. *County Validations:* ▪ Volunteers for functional validations on Sunday, December 13th will be needed from each county. CRFI for volunteers is forthcoming. **County Actions** 1. Share this CIT with appropriate county staff. 2. Send any questions to the Primary or Backup Project Contacts and copy Regional Managers.
Primary Project Contact	Igor Pryakhin PryakhinI@CalSAWS.org
Backup Project Contact	Nonie Reyes-Small Reyes-SmallN@CalSAWS.org
Attachments	N/A
Communication Portal Link	[redacted] OR You may also retrieve the CIT document and attachments by following these steps: 1. Hover over the Communications & Resources tab at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2026" folder. 4. Click on the appropriate CIT # folder.